Digitise your travel risk management processes



Checklist for your digital transformation



Procurement

- □ Know your priorities and what features are essential.
- Prepare an elevator pitch to convince other stakeholders of the benefits of digitisation.
- □ Learn from past successful and unsuccessful procurement exercises.



Implementation

- Decide on a provider with a history of implementing their solution at scale.
- □ Pick a digital solution that is intuitive and user-journey focused.
- □ Select a solution that offers single sign on (SSO).
- Make sure the provider prioritises data protection and has a cyber security certification such as ISO 27001.
- Choose a provider who will help you put in place a communication and training plan for your team.





- Identify your rollout team and internal champions to push the change message.
- Allocate time to spend with those who are resistant to change and be prepared to show some flexibility.
- Highlight your digital transformation successes as you go.
- Look for a provider who has a client success function on their team to help you.

